

Infant Health Equity Supplemental Funding Webinar

Wednesday, October 27, 2021 || 2:00pm to 4:00pm ET







Infant Health Equity Supplemental Funding Webinar

October 27, 2021



Agenda



Housekeeping	Tess Pritchard, NICHQ
Welcome From DHSPS	Melodye Watson, DHSPS
"Equity" in the opportunity to survive the 1 st year of life: a dream deferred	Dr. Arthur James
Group Discussion	All
Environmental Scan Overview	Kenn Harris, NICHQ
Breakout Group Exercise: Environmental Scan	All
Creating a Shared Vision	Nikki Maffei, NICHQ
Next Steps	Tess Pritchard, NICHQ

Meeting Logistics





- This session is being recorded.
- All participants are muted upon entry. We ask that you remain muted to limit background noise.
- Members are encouraged to participate in the discussion by typing your comments or asking questions using the chat box.

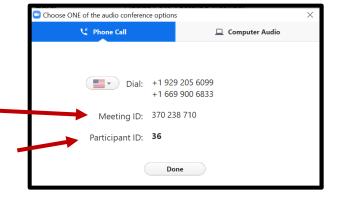
Connecting to the Audio Conference

HEALTHY start ta & SUPPORT CENTER

- Join the Zoom Meeting by clicking the Zoom Meeting link & launching the Zoom application
- An audio conference box will appear
 - If you do not see the box, click '**Join Audio**'
- From the audio conference box, select 'Phone Call' or 'Computer Audio'
 - If using the phone:
 - Dial one of the given numbers next to "Dial"
 - You will be prompted to enter the Meeting ID
 - Then you will be prompted to enter the **Participant ID**

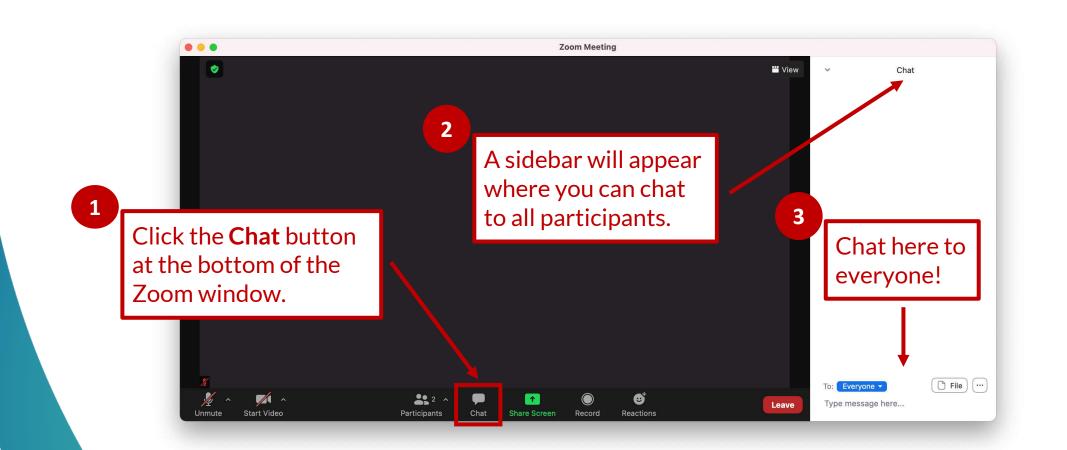
Join Zoom Meeting: https://zoom.us/j/237206404





How to Chat





Participating with **Poll Everywhere** via text messaging

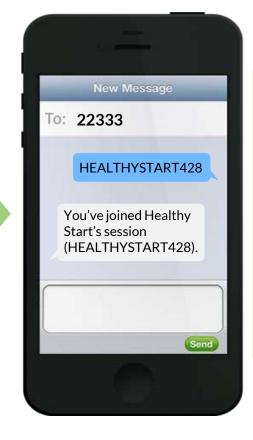


Send all messages to the five-digit number 22333

To join, include in body of text the word HEALTHYSTART428

You only need to do this once





After you have successfully joined, you will receive a confirmation message.





- Capitalization does not matter; spelling and spaces do.
- You only have to text '**HEALTHYSTART428**' the first time. After that, send normal text messages to respond to polls.
- If texting **22333** does not work, visit **pollev.com/HEALTHYSTART428** to respond to the current poll.
- There will be NO charges to your cellphone beyond what your phone carrier typically charges for a text message.





Welcome From DHSPS

Melodye Watson Division of Healthy Start & Perinatal Services







"Equity" ... in the opportunity to survive the 1st year of life: a dream deferred

Arthur James MD, FACOG



Group Discussion



What conversations have you had with your CAN on this topic?



What is it going to take to advance these conversations?







Environmental Scan Overview

Kenn Harris Healthy Start TA & Support Center



What words come to mind when you think about "environmental

scan"?

su grounding gaps mo, campaigns health belief sustainable patience Collaboration patience code access needs to research Code access needs to research Code access needs to able ______ collective coordination oneonones pulse sharing momentum contibutors equity assets analyze power politics ຊີ data champions finclusion movement networks inclusive transformation diversity viewonecessity systems

When poll is active, respond at pollev.com/healthystart428
 Text HEALTHYSTART428 to 22333 once to join

Does your project have a consultant on board to conduct your environmental scan?

Yes No

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app



n____n

When poll is active, respond at pollev.com/healthystart428
 Text HEALTHYSTART428 to 22333 once to join

Have you started your environmental scan?

No

Start the presentation to see live content. For screen share software, share the entire screen. Get help at **pollev.com/app**



n____

Environmental Scan Overview

Environmental Scanning is a process that systematically surveys and interprets relevant data to identify external opportunities and threats that could influence future decisions.



Environmental Scan & Approach

- Concept of environmental scan
- Different factors of an environmental scan
- Need for an environmental scan
- Approaches to environmental scan
- Sources of information (systematic, ad-hoc, process-form)
- Analyze methods and techniques
- SWOT Analysis
- SOAR Analysis
- PESTLE Analysis
- Root Cause Analysis



1. Systematic Approach:

Under this approach, information for environmental scanning is collected systematically. Information related to markets and customers, changes in legislation and regulations that have a direct impact on an organization's activities, government policy statements pertaining the organization's business and industry, etc, could be collected continuous updating such information is necessary not only for strategic management but also for operational activities.

2. Ad hoc Approach:

Using this approach, an organization may conduct special surveys and studies to deal with specific environmental issues from time to time. Such studies may be conducted, for instance, when organization has to undertake special projects, evaluate existing strategy or devise new strategies. Changes and unforeseen developments may be investigated with regard

to their impact on the organization.

3. Processed-form Approach:

For adopting this approach, the organization uses information in a processed form available from different sources both inside and outside the organization. When an organization uses information supplied by government agencies or private institutions, it uses secondary sources of data and the information is available in processed form.



Wheelen and Hunger (2010) describes environmental scanning as "the **monitoring**, **evaluation**, and **dissemination** of information from external and internal environments to key people within the corporation"



The Needs Assessment and the Environmental Scan support the Comprehensive Community Action Plan.

Benefits of Conducting a Needs Assessment and Environmental Scan

- Improve the alignment, integration, and effectiveness of systems level efforts;
- Identify gaps in existing services and assess resource capacity;
- □ Identify risk and protective factors;
- Strengthen existing partnerships and identify new and expanded opportunities for local- and state-level organization partnerships;
- Build support between program partners and other public and private sector partners; and
- Engage key stakeholders, including families and youth, that reflect the diversity of populations at the community and, if applicable, the state level.



Compiling Data on Risk and Protective Factors and Assets

- Risk factors are a measurable characteristic that can be associated with a negative problematic outcome. Risk factors can occur on multiple levels, including biological, psychological, family, community, and cultural levels. We have provided some examples in the sidebar.
- Protective factors are resources within the individual, family, or community that are associated with a lower likelihood of negative problematic outcomes. They reduce the negative impact of a risk factor on a problem outcome.
 Related to protective factors are
- Assets are a useful or valuable quality, person, or thing that can provide an advantage or a resource to a population or subpopulation.

- assets
- Public, private and nonprofit organizations like institutions of higher education, hospitals and social services agencies, public schools, police and fire departments, libraries, and parks and recreation are other notable assets.
- Physical assets can include vacant land, commercial and industrial structures, housing, energy and waste resources, community bulletin boards, and community meeting spaces.

Some assets "intangibles" could include community reputation, community pride, and a sense of history



When conducting a needs assessment, determining risk and protective factors as well as assets will help you identify gaps in services and systems.

It is also important to align your assessment of risk and protective factors with the population identified in the indicator.

As you do the needs assessment, be sure to review a variety of data sources from a variety of systems to ensure that you have a comprehensive view of the needs in your community.

In addition to reviewing quantitative data, it is important to review qualitative data related to the risk and protective factors, and community needs.

If this data does not exist for your community, you may want to consider hosting a focus group with a variety of community stakeholders to obtain their perspective on community needs.



After gathering data for the needs assessment, the environmental scan will help your team determine the types of resources that are currently addressing the needs of your population and subpopulation of focus.

As with your needs assessment, your environmental scan should identify the existing resources within your community that address the indicators for the population and subpopulations of focus.

<u>Key Steps in an Environmental Scan</u>

- Document existing resources, services and systems
- Describe funding streams supporting the existing resources
- Identify existing policies and procedures
- □ Identify technology resources
- Describe systems change and integration activities.



Strengths What do you do well? What unique resources can you draw on? What do others see as your strengths?	Weaknesses What could you improve? Where do you have fewer resources than others? What are others likely to see as weaknesses?
Opportunities What opportunities are open to you? What trends could you take advantage of? How can you turn your strengths into opportunities	Threats What threats could harm you? What is your competition doing? What threats do your weaknesses expose you to?
How can you turn your screngths into opportunities	what theats up your weaknesses expose you to:



What is a SWOT analysis? SWOT stands for Strengths, Weaknesses, Opportunities, and Threats, and so a SWOT analysis is a technique for assessing these four aspects of your business.

SWOT Analysis is a simple tool that can help you to analyze what your company does best right now, and to devise a successful strategy for the future. SWOT can also reveal areas of the business that are holding you back, or that your competitors could exploit if you don't protect yourself.

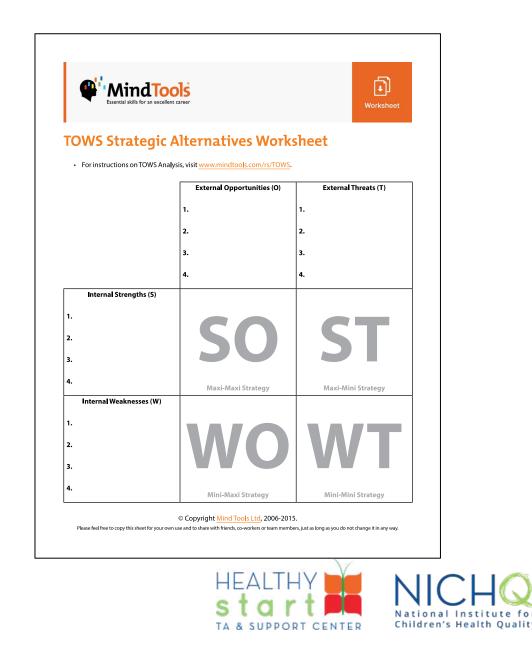




The TOWS Matrix is a relatively simple tool for generating strategic options. By using it, you can look intelligently at how you can best take advantage of the opportunities open to you, at the same time that you minimize the impact of weaknesses and protect yourself against threats.

For each combination of internal and external environmental factors, consider how you can use them to create good strategic options:

- Strengths and Opportunities (SO) How can you use your strengths to take advantage of these opportunities?
- Strengths and Threats (ST) How can you take advantage of your strengths to avoid real and potential threats?
- Weaknesses and Opportunities (WO) How can you use your opportunities to overcome the weaknesses you are experiencing?
- Weaknesses and Threats (WT) How can you minimize your weaknesses and avoid threats?



SOAR Analysis

is a framework for identifying Strengths, Opportunities, Aspirations and Results

Unlike some other frameworks, SOAR marries up fact finding about the organization and position, alongside the desires of the stakeholders.

Personal SOAR Analysis

Strengths:	Opportunities:
My advantages include my background and experience, my opportunities, my family background and economic status, my education, and my physical, mental and emotional abilities.	My best opportunity is currently how open my future is - I can choose to do whatever I want to. There are opportunities for marketing in every industry.
Others in my field see my strengths as being my organization and communication skills, my drive to get things done and	Possible funding opportunities that I am looking to pursue include continuing to teach fitness or coach if I do not find a full-time marketing position.

clude continuing to teach fitness or coach if I do not find a I-time marketing position. Current opportunities in marketing include the baby booms generation's needs as they enter retirement as well as the growing college population. Marketing has also gotten ncreasingly digital, therefore providing opportunities to reach Externally, my education and network connections help m succeed. Internally, my competitive nature and passion for accomplishment lead me to succeed. People want to help me broader market and connect with more people

Aspirations: I will expand my stren things and be open t

because I am caring, dedicated and a hard worker

people and immerse myself in a different lifestyle

abilities

I will expand my strengths by challenging myself to try new	Desults
things and be open to new ideas. I will improve on my current strengths by doing what I enjoy.	Results: I will make a difference in people's lives by being passionate about what I do and making it infectious. I want to help make
I want to improve at being assertive and going after what I	changes in people's lives by being a positive impact.
want. I worry too much about what other people think which hinders how forward I am.	Success is happiness. If you are doing what you love in the company of those you enjoy, you have succeeded. Success
I aspire to have a full-time career that I am passionate about. n 3 to 5 years I will be in a full-time marketing position in a	is measured by personal satisfaction, not the comparison with others.
different part of the United States.	The measures of success that will be most important include
I want others to perceive me as being kind, caring, driven, good at what I do, easy to talk to, a strong team member, and	my personal level of happiness, the positive impact I have on others (family, friends and strangers), and the legacy I leave.
a good person.	Success will look like growth from experiences,
I want to live in a different region of the U.S. to meet different	accomplishments and failures with room for future growth.

	STRENGTHS	OPPORTUNITIES
S T R A T E G I C	 Having the World Longest Tree Top Walk Rich with historical story and heritage Purely resources based such as adventurous waterfall for white water rafting Good eco-tourism based and increased demand for the 	 Rural characteristic of SSAF favourable for eco-tourism and entrepreneurship development Economic growth Give opportunity to promote SSAF for new business establishments Employment opportunities Strengthening and improving
NO	5. Diversify of natural and cultural resources	local identities and culture 6. Niche market opportunities
NQUIRY	 6. Safety and security procedures provided in all activities 	 Development of innovation Development of youth entrepreneurships
	ASPIRATIONS	RESULTS
A P P R	 Build image and branding for SSAF Wider networking and 	 Decrease level of migration among local people at SSAF Enhance the livelihood of

R

EC

A

Т

V

E

N

Q

U

R

Y

3.

4.

5.

6.

7.

for SSAF		among local people at SSAF
Wider networking and collaboration among	2.	Enhance the livelihood of people
stakeholders Enhance the promotion	3.	Diversify the product and activities offered at SSAF
and marketing strategies	4.	Increase number of visitors to
More public facilities for visitors	5.	SSAF Maintaining and improving
Increase level of		facilities for visitors
competition	6.	Increase level of
Increase local cultural and		infrastructures provided to
climate of SSAF		SSAF (i.e. networking,
High investment in people (education and training)		internet)

Source: Authors' own, (2016



PESTLE Analysis

(Political, Economic, Social, Technological, Legal, and Environmental) another useful management tool that helps

- analyze and monitor macro-environmental factors in the external environment
 - understand the forces of change
 - make informed decisions, and
- determine strategic directions that take advantage of the opportunities.

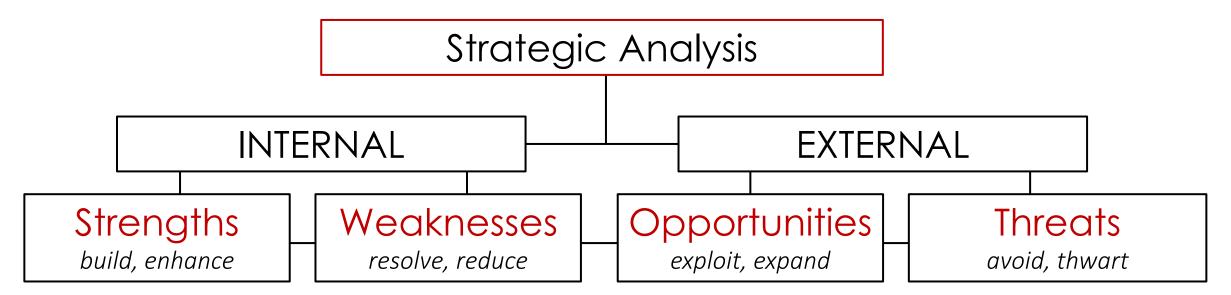


Some useful tips for carrying out a PESTLE analysis:

- Collaborate an analysis that involves multiple perspectives will deliver a better outcome.
- Use expertise and resources that are already available within the organization.
- □ Use PESTLE analysis together with other techniques, such as SWOT analysis, SOAR, competitor analysis, or scenario planning.
- Incorporate the analysis into an ongoing process for monitoring changes in the environment.
- Be careful not to get bogged down collecting vast amounts of detailed information without analyzing and understanding your findings appropriately



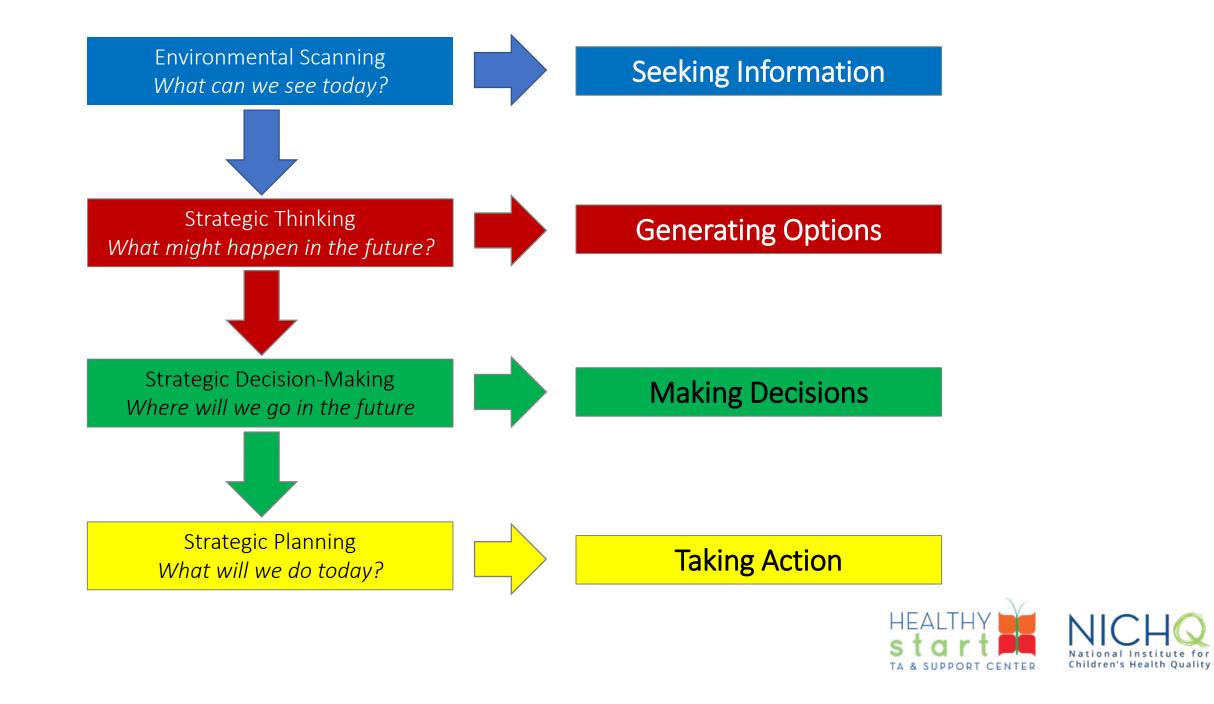
Environmental Scan



KEY ENVIRONMENTAL VARIABLES







Root Cause Analysis (RCA) is the process of discovering the root causes of problems in order to identify appropriate solutions.

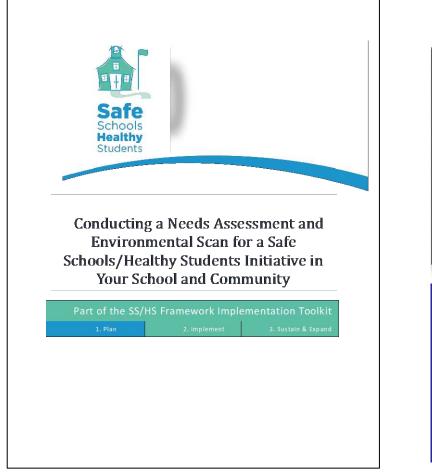
RCA assumes that it is much more effective to systematically prevent and solve for underlying issues rather than just treating ad hoc symptoms and putting out fires.

Root cause analysis can be performed with a collection of principles, techniques, and methodologies that can all be leveraged to identify the root causes of an event or trend.

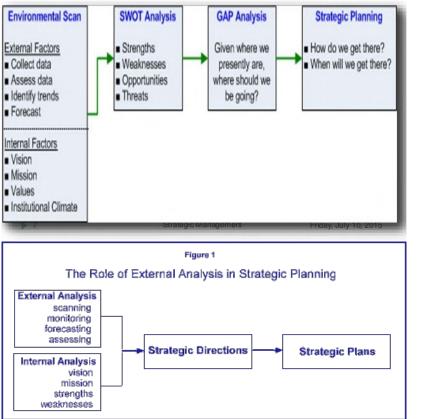
Looking beyond superficial cause and effect, RCA can show where processes or systems failed or caused an issue in the first place.



Considerations



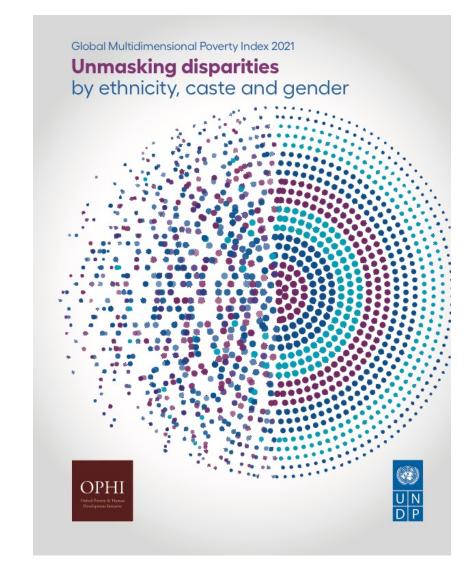
One cycle in the strategic planning process





Considerations

<u>Understanding the different</u> <u>facets of poverty</u> will help us build forward better, with equity.





Empowered lives. Resilient nations.

Considerations Seeding SUCCESS

ROOT CAUSE ANALYSIS (5 Whys)

Punpose

A Root Case Analysis (also known as the "5 Whys") helps identify the source of a problem. This template investigates what is really casting a problem by adding a series of why specificarts more beyond symptoms to cases. When a root case is removed or addressed, the undersingle effects or symptoms will be longer be present.

Related Tools

A Root Case Analysis may be performed after contailuting factors to a problem are identified using a Fishbone Diagram or Failure Modes Effects Analysis (MMTA). Once a root cause is identified with a Root Cause Analysis, an IFDSA should be used to test ways to remove or address the not cause.

How to Facilitate

- Align your team by agreeing upon the problem description and focus the group conversation around a specific problem definition or statement.
- Be sure to charily what the 'why' is trying to answer. Are you investigating the reason why something wasn't detected on the root cause of the problem? Make edits in the template as necessary to reframe questions.
- Try to ask at least 5 'why' questions to get to the root cause of the problem. If you struggle to answer at least 5 Whys, the problem night not be complex enough to address. If your team provides more than one answer to a 'why', there can be an offshoot for another set of whys.
- Fill out the answer to each why, then read them backward using "therefore" to ensure each why response is associated with a linear process.
- If the answer to the last 'why' is not feasible to address, encourage your team to think about other 'whys' that may either start from the beginning, or shoot off from the exiting set of whys.
- Once a root cause is determined, and your team agrees that it is feasible to miligate or eliminate the root cause, brainstonn the next steps to address the root cause. Document the corrective action, the person in charge, and the target completion date.

*

StriveTogether®

Every child. Cradle to career.

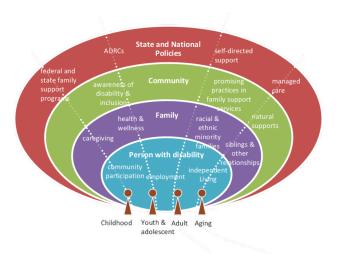
Considerations

<u>The Life Course Theory</u> suggests that each life stage influences the next, and together the social, economic and physical environments in which we live have a profound influence on our health and the health of our community.

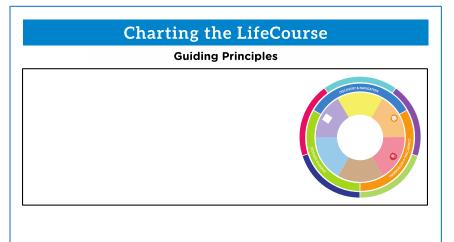
U.S. Department of Health and Human Services, Health Resources and Services Administration, Maternal and Child Health Bureau. (2010). Rethinking MCH: The Life Course Model as an Organizing Framework. Amy Fine and Milton Kotelchuck







Considerations



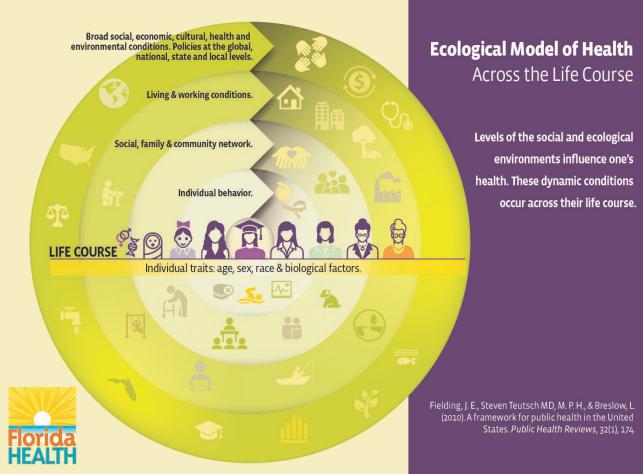
Washington, <u>DC Network of Care</u> for Behavioral Health, an online resource directory of mental health and substance use services and resources.

e Network | UMKC IHD, UCEDD. More materials at lifecoursetools.com August 2016





Considerations



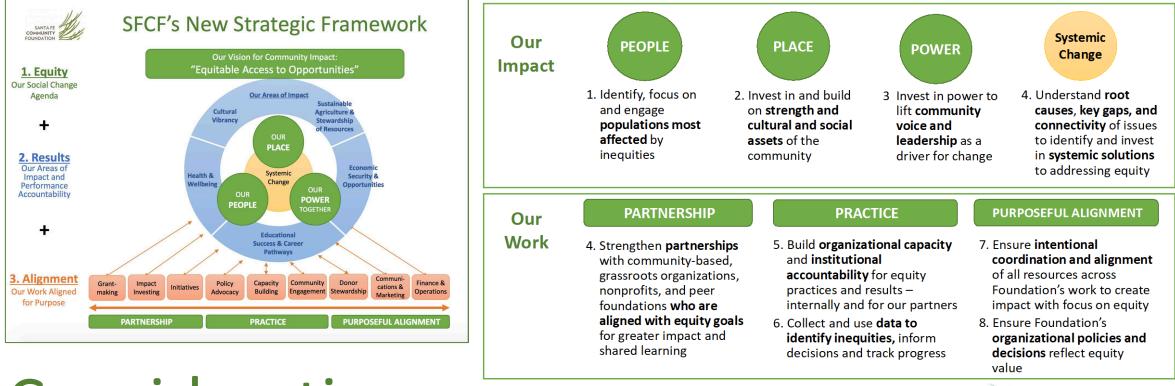


Since its establishment in 1981, the <u>Santa Fe Community Foundation</u> has been devoted to building healthy and vital communities in Santa Fe and northern New Mexico region. Over the years, we have been fortunate to experience remarkable growth. Yet, as we reflect on our history of fast-paced growth, we are also confronted with the persistent challenges and growing disparities our region faces. How do we explain and celebrate the growth of our organization if the community that we serve is falling farther and farther behind?



Our Equity Framework

Equity as a key value affecting all aspects of our work – internally and externally.



Considerations



Children's Health Quality

thank Voul

... let's keep the *Momentum!*

Breakout Exercise: Environmental Scan



Please discuss the following questions in your breakout room:

What approaches and strategies are you using for your environmental scan?

What data do you hope to gather or collect as part of your environmental scan?



Debrief







Creating a Shared Vision

Nikki Maffei, Healthy Start TA & Support Center



Do you have a shared vision statement for the IHE Action Plan?



No

Start the presentation to see live content. For screen share software, share the entire screen. Get help at **pollev.com/app**



n –

What is a Shared Vision?

- Vivid image of a more ideal but plausible future
- Mission accomplished
- Created and shared by members



Types of Shared Visions

Healthy Start Project

Internal Vision
 Process focused

Community Action Network >External Vision

External Vision

 Outcomes focused

►IHE Action Plan

Key Questions to Consider

- How do you want to be as a community in the future?
- What is the ideal future for your community?
- Does your vision describe how your community and/or agency would look if you accomplished your mission?
- What will success look like for you?
- Does it present an inspiring view of the future?
- Is it brief and easy to communicate?
- Is it shared by members of the community?

A Comprehensive Guide to Community Action Strategic Planning, Community Action Partnership

Visioning Tips

≻Write it down

≻Keep it simple

Differentiate from mission/goal

Repeat it frequently

Have you engaged your community and individuals impacted by this issue in your visioning process?

Yes

No

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

Group Discussion:

How have you engaged your community? What tools or resources have you been using to engage your community in this process?

Please come off mute to respond or put your response in the chat box.







Next Steps

Tess Pritchard Healthy Start TA & Support Center



Satisfaction Survey



TASC Activities Timeline

<i>Ongoing TA:</i> 1:1 TA available with Subject Matter Experts CoLab Workspace for IHE Awardees					
	Monthly Webinars & Drop-Ins	;	Action Plan Refining Meetings – <i>Planned for early</i> 2022		
		Action Plan Reviews with Subject Matter Experts			Action Plan Showcase – <i>Planned for Spring 2022</i>
October	November	December	January	February	y March



Healthy Start IHE Supplement CoLab Group

- Connect with your fellow IHE Supplement recipients on the Healthy Start IHE Supplement CoLab Group!
- Consider introducing yourself and the work you are doing, sharing a tool or a resource, or asking your peers a question.
- All Project Directors have a Colab Account. If you have any trouble accessing the platform, please email <u>healthystart@nichq.org</u>.
- If Project Directors would like to add any additional staff members to the IHE Supplement CoLab Group, please email <u>healthystart@nichq.org</u>.



Next IHE Supplement Sessions:

Networking Café at Virtual Grantees' Meeting Wednesday, November 3 from 2-3pm ET

Webinar: Action Plan Template Wednesday, November 17 from 2-4 pm ET



Thank You!