Welcome!

We are so glad you are here!

We will get started shortly.
In the meantime, we invite you to intentionally enter this space.

Silence your cell phone

Close the door

Close browser windows

Check your audio and video

Stretch

Take a few deep breaths

Emotionally release your to-do list

Take a bio break

2021 Healthy Start Virtual Grantees' Meeting

Past, Present, and Future of CAREWare for Healthy Start

Thursday, November 4, 2021 || 3:00pm — 4:20pm ET

NICHQ National Institute for Children's Health Quality

HEALTHY start TA & SUPPORT CENTER

CELEBRATING 30 YEARS 1991–2021

Past, Present, and Future of CAREWare for Healthy Start

Breakout Session

Thursday, November 4
3:00pm – 4:20pm ET

The Healthy Start TA & Support Center is operated by the National Institute for Children's Health Quality (NICHQ). This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number 1 UF5MC327500100 titled Supporting Healthy Start Performance Project.

GIVING CHILDREN AND FAMILIES A HEALTHY START SINCE 1991
CELEBRATING 30 YEARS 1991–2021

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HEALTHY start TA & SUPPORT CENTER

PAST, PRESENT, AND FUTURE OF CAREWARE FOR HEALTHY START

Agenda

Housekeeping	**Lisa Hong** Healthy Start TA & Support Center (TASC)
Welcome	**S. Lina Barrett** Division of Healthy Start and Perinatal Services
Past, Present, and Future of CAREWare for Healthy Start	**Lisa Hong**
Closing	**Lisa Hong**

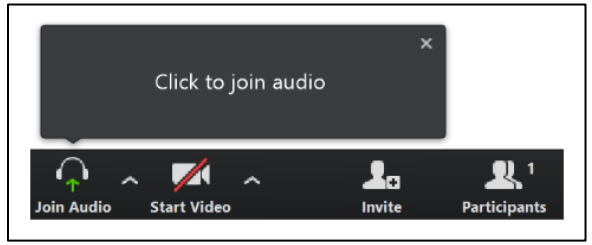
This session is being recorded.

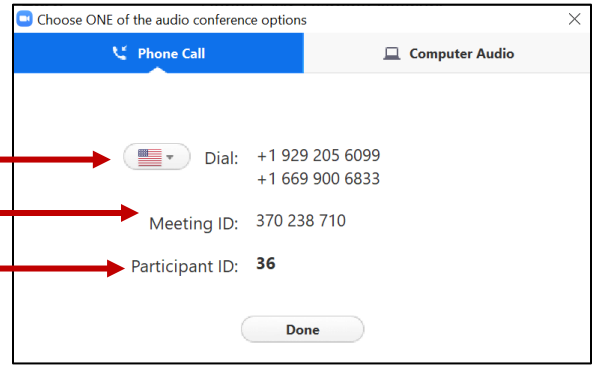
All participants are muted upon entry. We ask that you remain muted to limit background noise.

Participants are encouraged to share comments via the Chat module and ask questions via the Q&A module in Whova (on the mobile app or browser).

Audio

- After you join the Zoom session, an audio conference box may appear.
  - If you do not see the box, click **'Join Audio'**
- From the audio conference box, select **'Phone Call'** or **'Computer Audio'**
  - If using the phone:
    - Dial one of the given numbers next to **'Dial'**
    - You will be prompted to enter the **Meeting ID**
    - Then you will be prompted to enter the **Participant ID**





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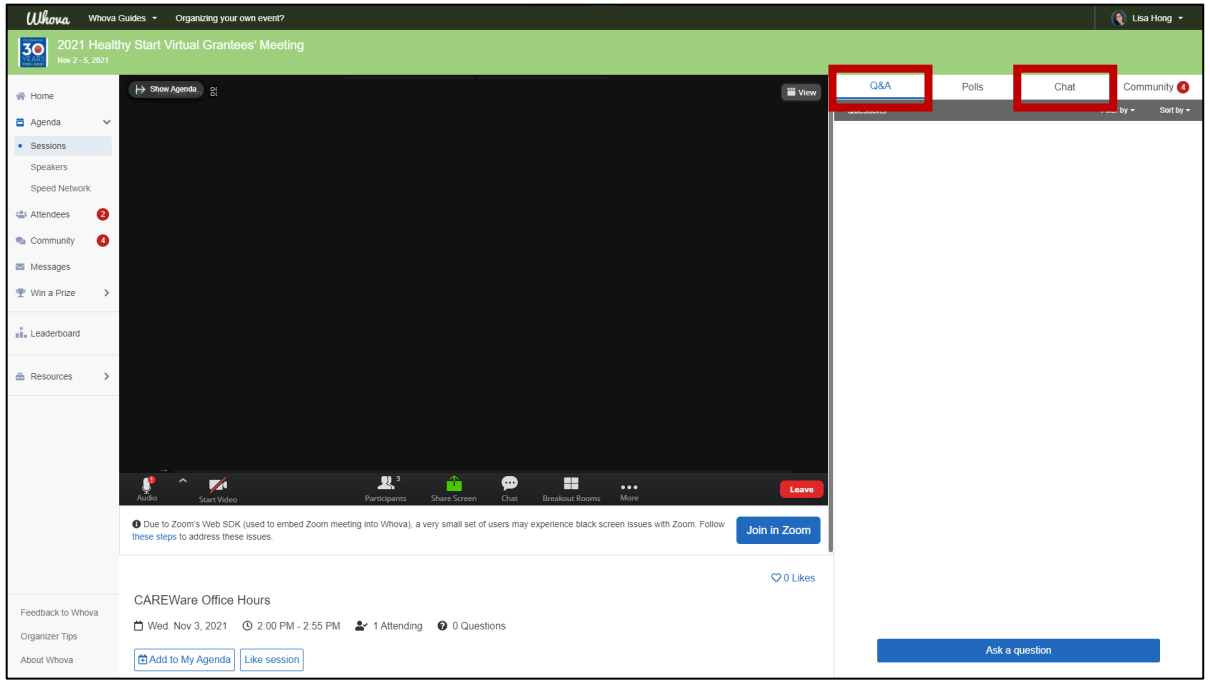
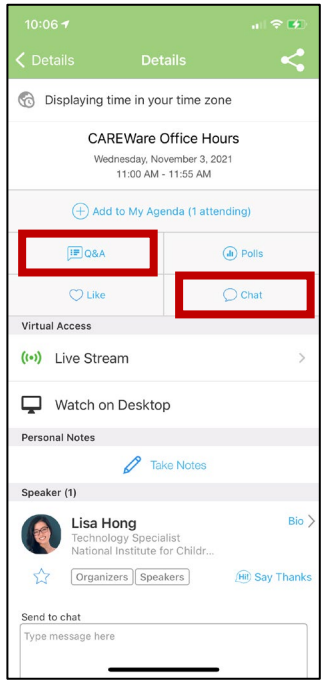
Chat and Q&A modules in Whova

Chrome Browser



Mobile Application



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Like what you see?

The Healthy Start TA & Support Center is now active on social media!

1. Take a picture or a screenshot
2. Share on Instagram or Twitter!
3. Don't forget to tag @HS_TASC and @NICHQ and include hashtags #HealthyStartVGM2021 and #HealthyStartStrong

Technical Issues

If you experience any technical challenges with Whova, please email support@whova.com.

Welcome & Introduction

Lina Barrett

Division of Healthy Start and Perinatal Services (DHSPS)

#HealthyStartVGM2021
#HealthyStartStrong
@HS_TASC @NICHQ

Past, Present, and Future of CAREWare for Healthy Start
Hosted by the Healthy Start TA & Support Center at NICHQ on November 4, 2021

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Welcome to the VGM!

We hope you have been enjoying today's sessions so far!

#HealthyStartVGM2021
#HealthyStartStrong
@HS_TASC @NICHQ

Past, Present, and Future of CAREWare for Healthy Start
Hosted by the Healthy Start TA & Support Center at NICHQ on November 4, 2021

In this breakout, you will:

- Learn what updates have been made to the CAREWare data system
- Learn what is being developed for the next release
- Learn how to request a CAREWare demonstration or training session
- Learn how to contact TASC for support related to CAREWare

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Our Speaker

- **Lisa Hong**
  Technology Specialist
  Healthy Start TA & Support Center (TASC), National Institute for Children's Health Quality (NICHQ)

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#HealthyStartStrong
@HS_TASC @NICHQ

Past, Present, and Future of CAREWare for Healthy Start
Hosted by the Healthy Start TA & Support Center at NICHQ on November 4, 2021

Questions during the session?

Use the Q&A module in the Whova platform and make sure to identify the speaker to whom you are directing your question(s).

Questions will be answered during the session if time permits. Otherwise, questions will be addressed post-session.

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What we have accomplished

FEBRUARY 2021

Jun 2020

- **CAREWare Demonstration** at Virtual Grantees Meeting

Aug 2020

- **CAREWare released** with data collection forms, aggregate reporting and data import and export features
- **CAREWare Training Session**
- **Established a HS Grantees' CAREWare Workgroup** to create 12 case management forms

Nov 2020

- **Concluded the HS Grantees' CAREWare Workgroup** and began building and testing case management forms in CAREWare
- **Auto-generated Client Unique IDs (UIDs)** – *enhancement released*
- **Exporting HSMED-II report in CSV and XML formats** – *feature released*

Jan 2021

- **Centralized CAREWare Support** (more information to be provided)

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What we have accomplished since February 2021

- Case Management forms released
- HSMED-II Validator
- Updated Data Collection Forms
- CAREWare e-Newsletter
- Private CAREWare Trainings and Demonstrations
- Site-specific customizations for CAREWare

Walk-through of the updates

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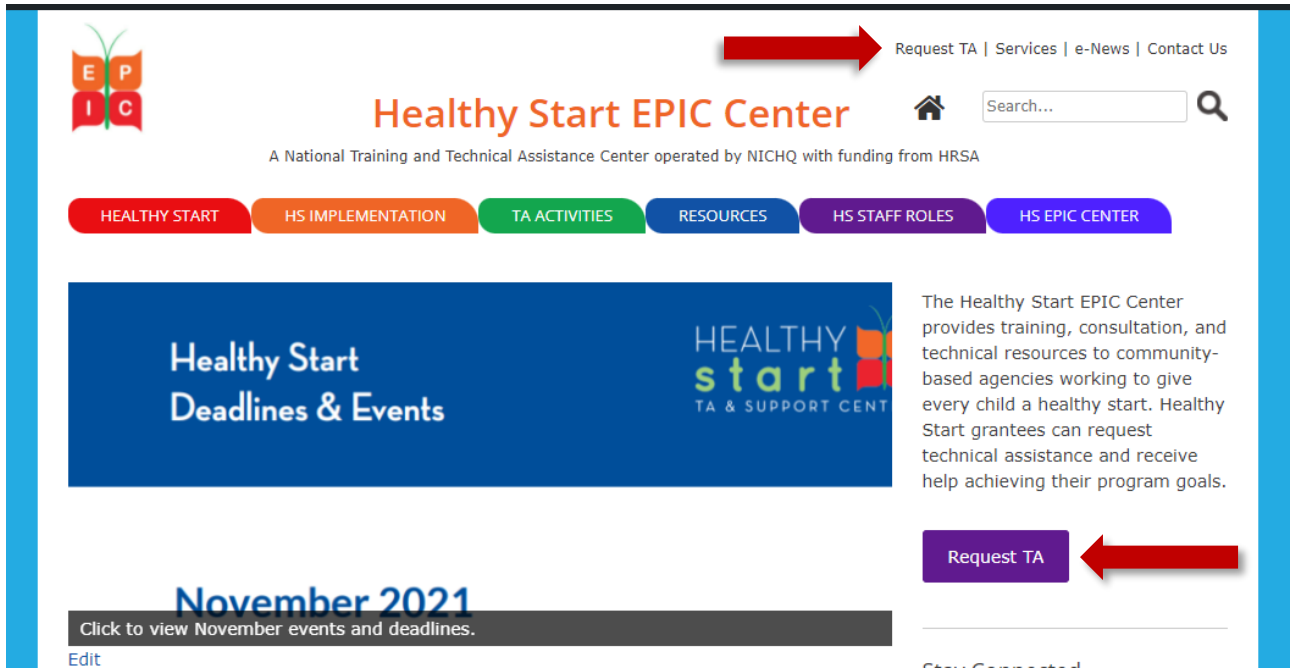
What is to come for CAREWare!

- Benchmarks/Performance Report
- Updating HSMED-II Validator
- Built in Alerts
- Caseload Reports
- Auto-calculation of fields
- Radio buttons
- Branching logic
- Training videos and user guides

How to request a demonstration?

Submit a TA request at the Healthy Start EPIC website



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Other questions about CAREWare?

Email careware@nichq.org!

DISCUSSION

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Is your Healthy Start project currently using CAREWare?

If not, have you received a demonstration or logged into CAREWare to test it out?

What other data system(s) is your Healthy Start project using for data collection?

What are the benefits with using these other data systems?

What are the challenges with using these systems?

What else would you like to see in CAREWare?

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Q&A

Please submit questions using the Q&A module in the Whova platform.

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#HealthyStartStrong
@HS_TASC @NICHQ

Thank you for joining us!

If you need any support...

Please email healthystart@nichq.org

Upcoming Session:
Division of Healthy Start and Perinatal Services Update

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#HealthyStartStrong
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