Using Social Media to Grow Your Healthy Start Program





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Presenters



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Learning Objectives

- Understand how to be a part of the national social media presence for Infant Mortality
 Awareness Month
- Add social media to your existing events
- Understand how to submit events and photos to the HS EPIC Center for national promotion on social media



Digital Government Strategy

"I want us to ask ourselves every day, how are we using technology to make a real difference in people's lives."

-President Barack Obama



Mobile Changes Digital Divide

86% of adults in the US use the internet

- 86% of white Americans
- 85% of Black Americans
- 76% of Hispanics

56% of adults in the US own a smartphone

- 54% of white Americans
- 64% of Black Americans
- 60% of Hispanics





Social Media Use

7 in 10 internet users have a profile on a social networking site



Healthy Start Social Media Presence

69 Grantees

	Facebook	Twitter	YouTube	Pinterest	Flickr	Instagram	Linkedin	Google+	Tumblr	Blog	HS- Specific
# Grantees with	68	59	30	7	5	4	4	3	1	1	8
% of all Grantees	68%	59%	30%	7%	5%	4%	4%	3%	1%	1%	8%
% of Grantees using SM	99%	86%	43%	10%	7%	6%	6%	4%	1%	1%	12%



Social Media Explained

- Twitter I'm eating a #donut
- Facebook I like donuts
- Foursquare this is where I eat donuts
- Instagram here is a photo of my donut
- YouTube here I am eating a donut
- LinkedIn my skills include donut eating
- Pinterest here's a donut recipe
- Spotify now listening to "donuts"
- g+ I'm a google employee who eats donuts



Who is Going Online?

	% of internet users who	The service is especially appealing to
Use any social networking site	67%	Adults ages 18-29, women
Use Facebook	67%	Women, adults ages 18-29
Use Twitter	16%	Adults ages 18-29, African- Americans, urban residents
Use Pinterest	15%	Women, adults under 50, whites, those with some college education
Use Instagram	13%	Adults ages 18-29, African- Americans, Latinos, women, urban residents
Use Tumblr	6%	Adults ages 18-29

Facebook



Missouri Bootheel Regional Consortium

August 7 at 9:57am · @

In honor of World's Breastfeeding Week, below is a link to short lists of correct VS, incorrect signs of breastfeeding!!

http://www.healthychildren.org/.../A-Breastfeeding-Checklist-...



A Breastfeeding Checklist: Are You Nursing Correctly?

These common signs let mothers know whether or not they are nursing their baby correctly.

HEALTHYCHILDREN ORG



Missouri Bootheel Regional Consortium

MBRC June 23 - Edited - @

MBRC is kindly asking everyone in the community to consider donating to our 17th Annual Fishing Clinic that's taking place in August 22nd. Fishing clinic is a huge & meaningful event MBRC hosts annually to give families in the community a day filled with nothing but happiness & fun activities with their loved ones. We strongly believe & support families spending quality time will strengthen families. Our previous experience has allowed us to see many families attending this r... See More



Click here to support Father & Son Fishing Clinic by amy lin

Missouri Bootheel Regional Consortium (MBRC) is a non-profit organization that works to improve & strengthen families in the Bootheel region in Southeast...

GOFUNDME.COM



Twitter

National Women's Health Week

by Office on Women's Health

category: Health

"Happy National Women's Health Week! Join us in supporting #NWHW. http://www.womenshealth.gov/nwhw http://thndr.it/1gnZtg5" CH

SUPPORTERS 353 of 250 141% of goal supported SOCIAL REACH

1.029.045

TIME LEFT

Complete

Ends May 12, 12:00 PM EDT



Central Healthy Start @CHealthy Start - Aug 10

Installing Child Safety Seats | Child Passenger Safety | The USAA Educational Foundation fb.me/4indG833T





Office on Women's Health







No comments

Live Twitter Chat February 12 at noon

FEBRUARY 11, 2014 HEALTHY START, RELATIONSHIPS

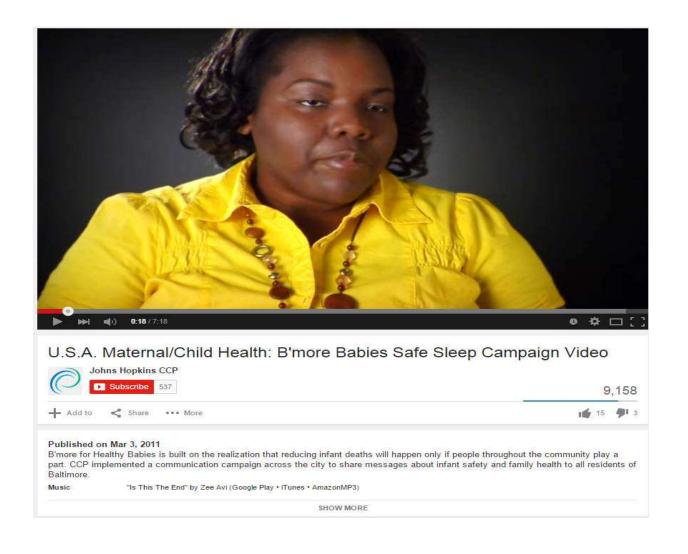
Work, Romance, Family, Friends, Doctors-Keeping Online Relationships Healthy Join HealthDay for #RelationshipChat TUESDAY, Feb. 11. (HealthDay News) - Have questions about online relationships? Join @ HealthDayEditor on Twitter tomorrow, Wed. Feb 12, with HealthDay's Chief Medical Officer @ DrCindyHaines and @MayoClinic when we co-host a conversation to discuss everything from netiquette to personal ...

CONTINUE READING

HealthDay News, healthy start, Twitter, Twitter Chat, University of Alabama at Birmingham



YouTube

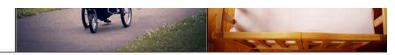




Instagram







nchealthystart

NC Healthy Start NC Healthy Start is a nationally recognized nonprofit organization dedicated to eliminating preventable infant death and illness in North Carolina. http://www.nchealthystart.org/ 73 31 19 followers following

December 2014













Social Media Is Free





SOCIAL MEDIA STRATEGY WORKSHEET

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Goal:



People. Who are you trying to reach? How are they using social media? Start a social media strategy by understanding your audience and their use of social media.



Objectives. What are you trying to accomplish with social media? Decide on your objectives before you choose which tools to use.

Strategy. How does social media support your objectives? What will success look like? How will you get your project to embrace a social media strategy? Create a plan for meeting your objectives that considers your organizational culture and resources.

Technology/Tool(s). What tools best support your objectives and your audience's needs? How many hours do you need to allocate to using this tool? Select tools after considering your audience, objectives and strategy.



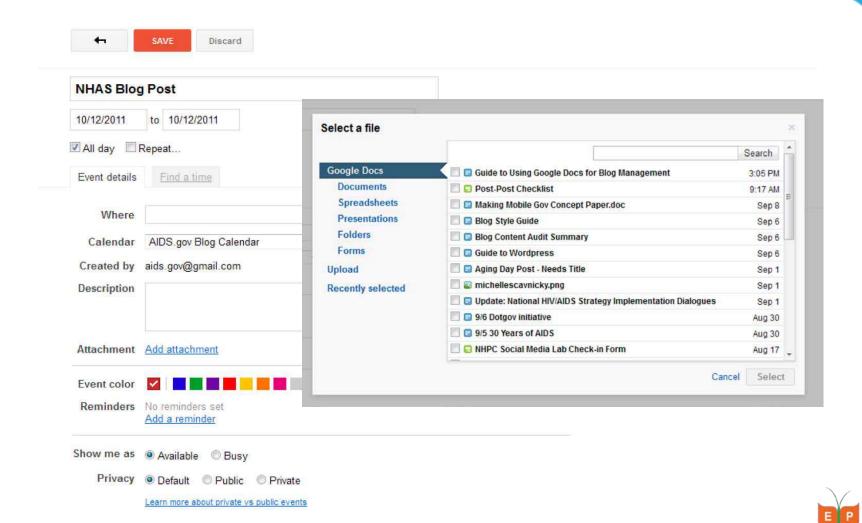
Implementation

Editorial Calendar

	Topic	Dares	Topic	Dates
September	8 Things To Do When Planning a Pregnancy. Know your numbers. 10 Questions to Ask Before You Have A Baby The Importance of Prenatal Care	05- Sep 07-Sep 12-Sep 19-Sep	Sexual Health Basics Tips for Conceiving Girl/Boy Top Women's Health Threats	20-Sep 27-Sep 28-Sep
October	Are you pregnant? Learn what you can do now to have a healthy baby. Week by Week Pregnancy Calendar Preparing for your first prenatal visit.	03-Oct 10-Oct 12-Oct	Preventing Problems During Pregnancy. Doctor's tip for eating right during your pregnancy. Dealing with pregnancy complications. Your 1* Trimester	17-Oct 24-Oct 26-Oct 31-Oct
November	Why 39 weeks is good for your baby. How To Alleviate Morning Sickness. Keeping Your Children Healthy During the School Holidays.	02-Nov 07-Nov 09-Nov	Your 2 nd Trimester Pre-birth preventive care. 5 Things to Think About Before Your Baby Arrives. Tips for enjoyable holiday travel.	14-Nov 16-Nov 21-Nov 23-Nov
December	Your 3 rd Trimester How Will I Know I'm In Labour? Understanding Cesarean Section. Just In Case You Find Yourself Unexpectedly Giving Birth	05-Dec 07-Dec 12-Dec 14-Dec	Natural Pain Relief for Childbirth. Preparing your children for a healthy school year. Nutrition for your child's brain and memory.	19-Dec 21-Dec 26-Dec
January	What To Take With You To The Hospital. Cord Blood Storage. The Finish Line – Labour and Delivery	02-Jan 04-Jan 09-Jan	4 Important Things After Your Baby Arrives. All About Breastfeeding Breastfeeding Tips for New Moms.	16-Jan 23-Jan 30-Jan
February	Protecting your baby from flu. Sleep and Your Baby Confessions of First-time Mores.	01-Feb 06-Feb 13-Feb	Healing After Childbirth. 10 Tips for Losing Your Post-baby Belly. Real Women, Real Stories – How to enjoy a pregnancy. Returning To The Bedroom After Childbirth.	15-Feb 20-Feb 22-Feb 27-Feb



Implementation



Repurpose, Repurpose, Repurpose













Measure Success

Metrics Social

- Followers
- Comments/conversations
- Traffic
- Clicks
- Links
- Retweets

Traditional

- Attendees
- Evaluations

Outcomes

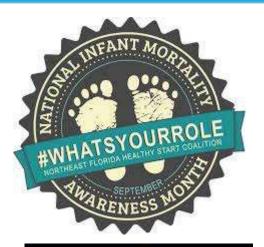
- Performance measures
- Satisfaction
- More volunteers
- More funding
- More partners



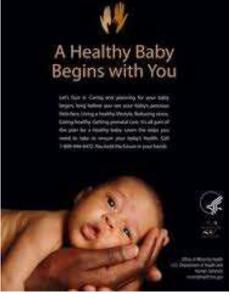
Infant Mortality Awareness Month













Joining The National Conversation

- Listen to what others are saying
- Search for your topic of interest
- Use a "#" or hashtag



Primary:

#infantmortality

Secondary:

#healthystart



Engage With Others

Find Online Events

- Twitter Chats
- Twitterviews
- Thunderclap



Adding Social Media to Your Event

Research and select a hashtag for your event Include others using their handles (account name)

Promotion: Before, during, and after

- Promotional Materials
- Live photos or tweets
- Engage with thanks you



Baby Buggy Walk



Northeast Florida Healthy Start Coalition

September 2, 2014 - €

Moms, dads, grandparents, community members and more: Come out on September 13 at 9am at 5300 N. Pearl St. for the Baby Buggy Walk in the Park! Show your support for this inaugural Jacksonville event in recognition of National Infant Mortality Awareness Month. #nimam #infantmortality #jaxbuggywalk





Northeast Florida Healthy Start Coalition shared their album.

November 3, 2014 - Jacksonville, FL - @

Check out some of the great photos from the inaugural Baby Buggy Walk in the Park! Feel free to tag yourself!!





Working With Your Media Office

- Find your point person
- Let them know your social media goals
- Know policy and procedures for social media
- Have content to ready go
- Ask for metrics



6 Things to Do!

- 1. Follow <a>@hsepiccenter on Twitter
- 2. Let us know about your events
 - On social media: Direct Message or Mention
 - Email: <u>healthystartepic@jsi.com</u>
- 3. Download Toolkit on 8/26
 - Sample messages
 - E-postcards
- 4. Use hashtags: #infantmortality #healthystart
- 5. Host and online event
- 6. Join the Healthy Start Thunderclap



Upcoming Webinars

Conversations with the Division

August 21, 2015 2:00 - 3:30 PM ET

FIMR, PRAMS and PPOR: How These Data Processes & Systems Can Help Inform Your Healthy Start Programmatic Decisions September 15, 2015 3:00 - 4:30 PM ET

Healthy Start 101 for Frontline Staff

September 24, 2015 1:30 - 3:00 PM ET

