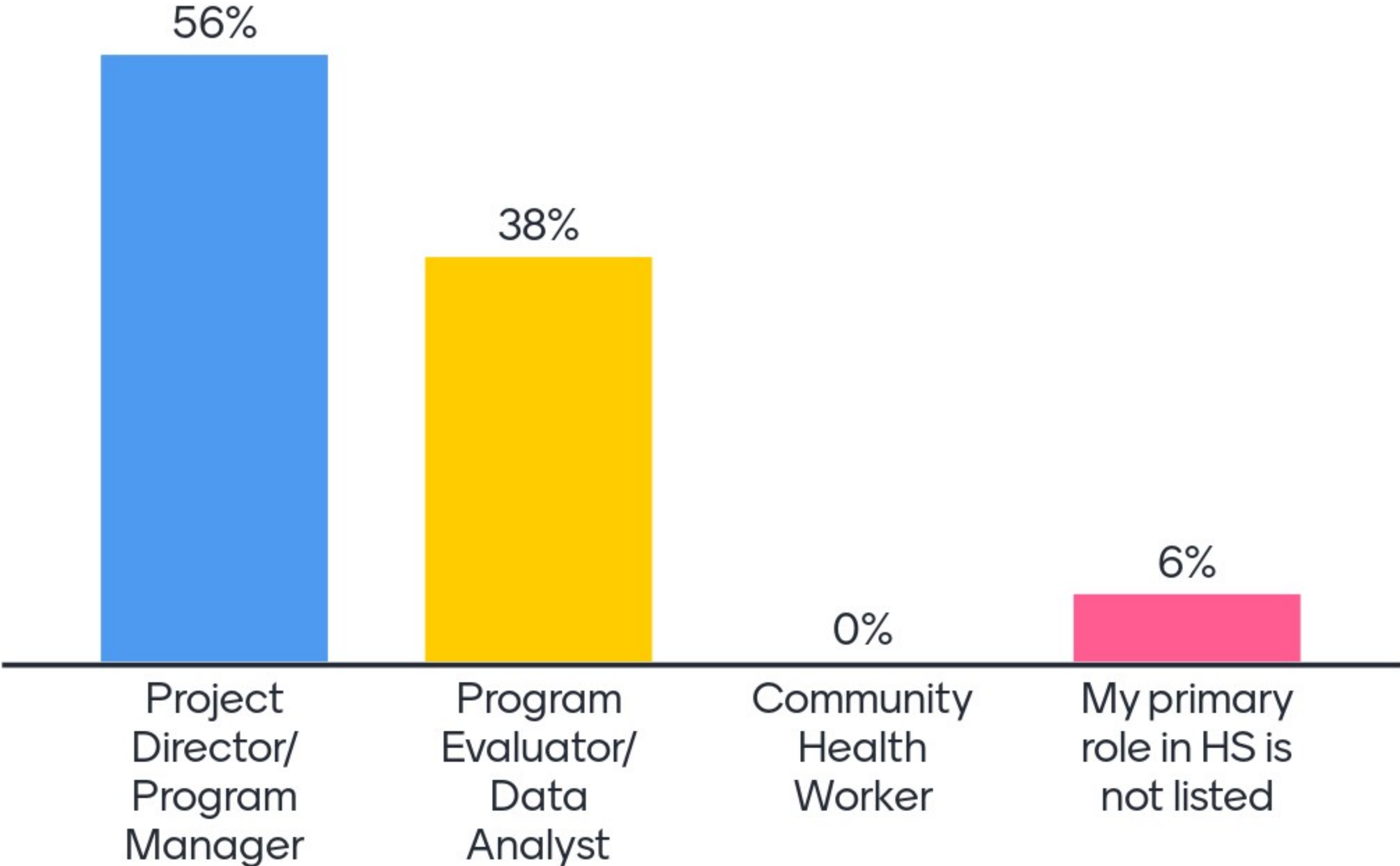


# Participatory Impact Evaluation

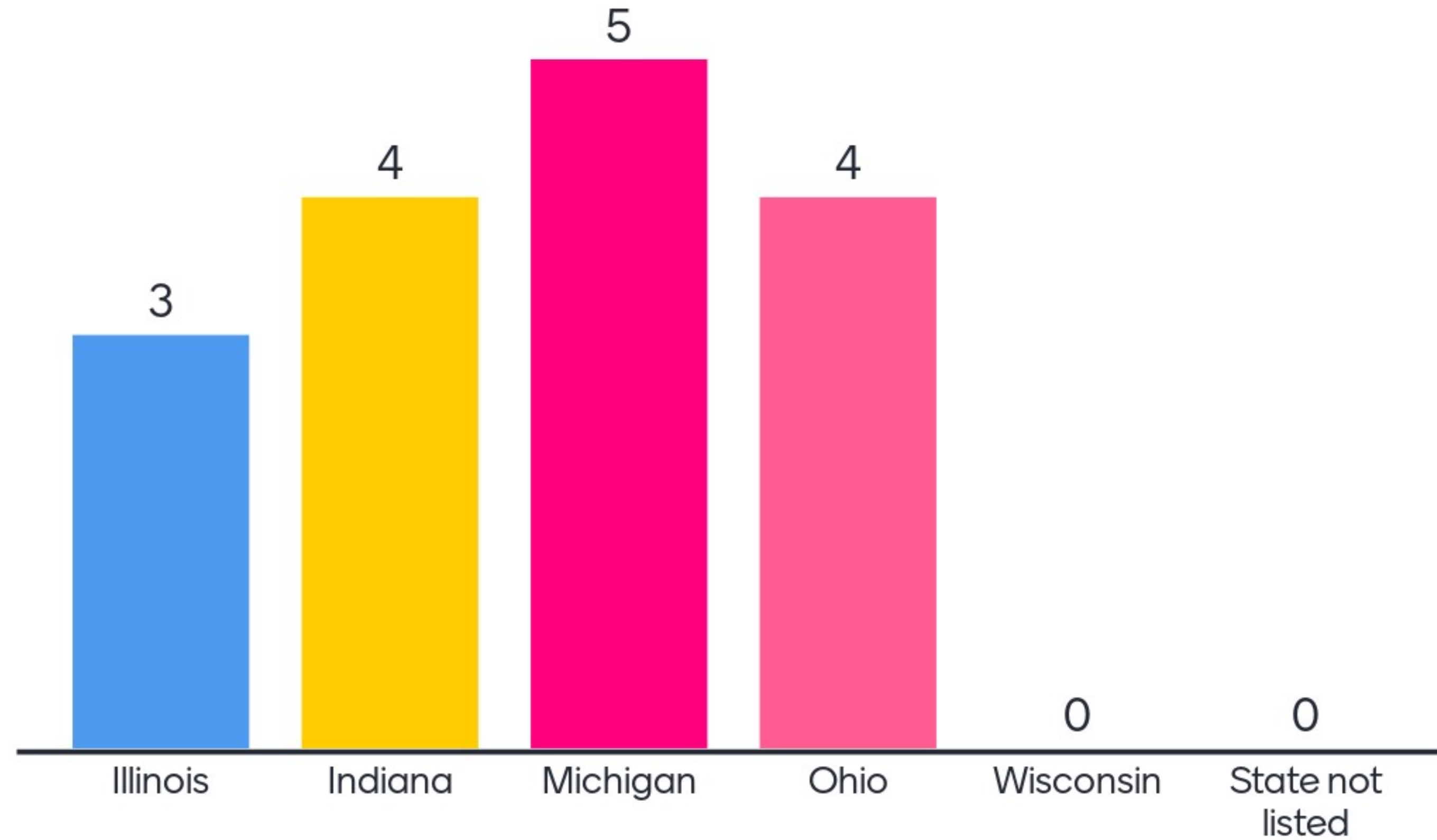
Gather your smart devices and follow instructions at the top of this.  
We invite you to provide your most authentic responses.



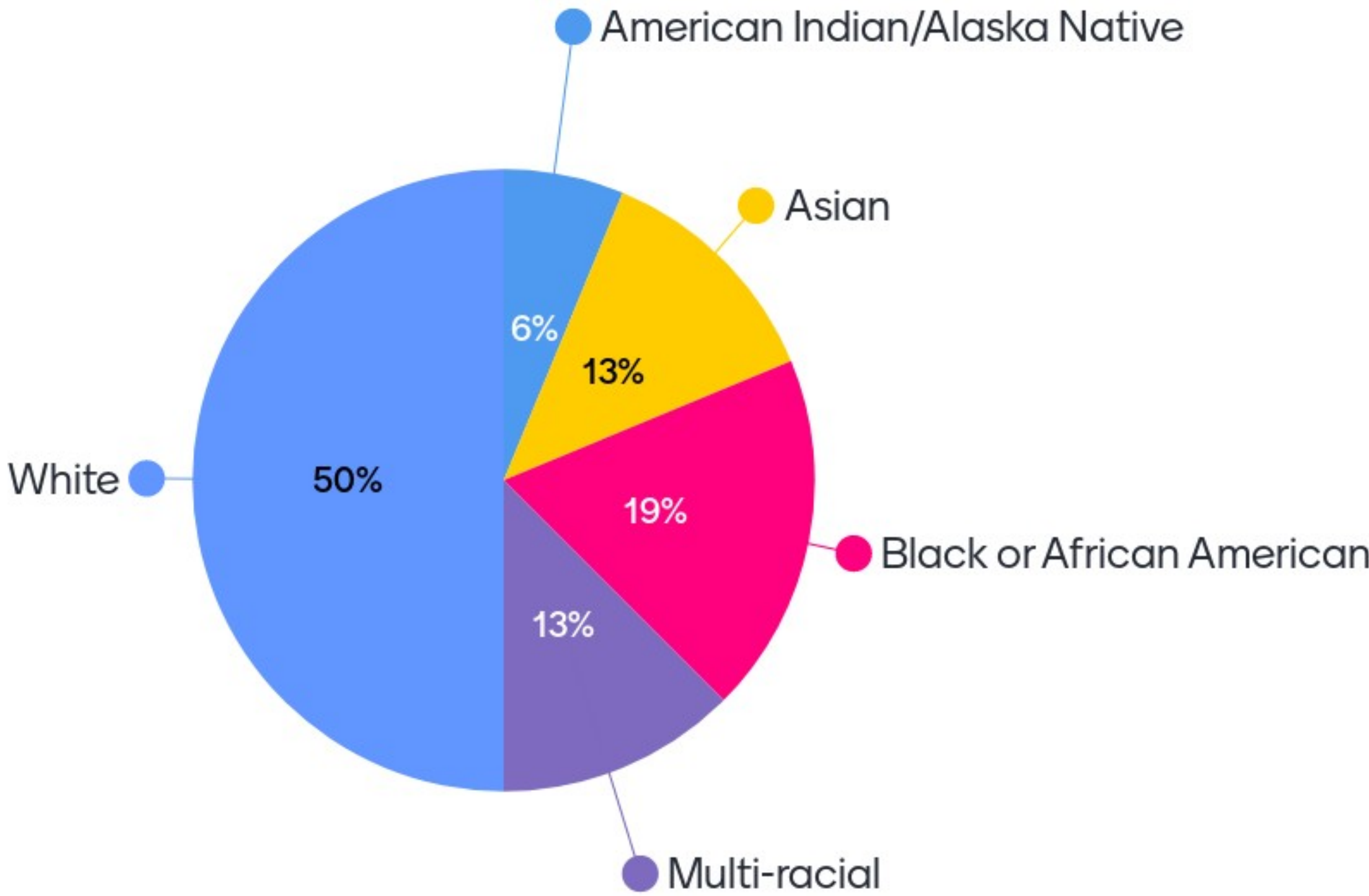
# What is your primary role within HS?



# I fulfill my primary role in the following state\_\_\_\_

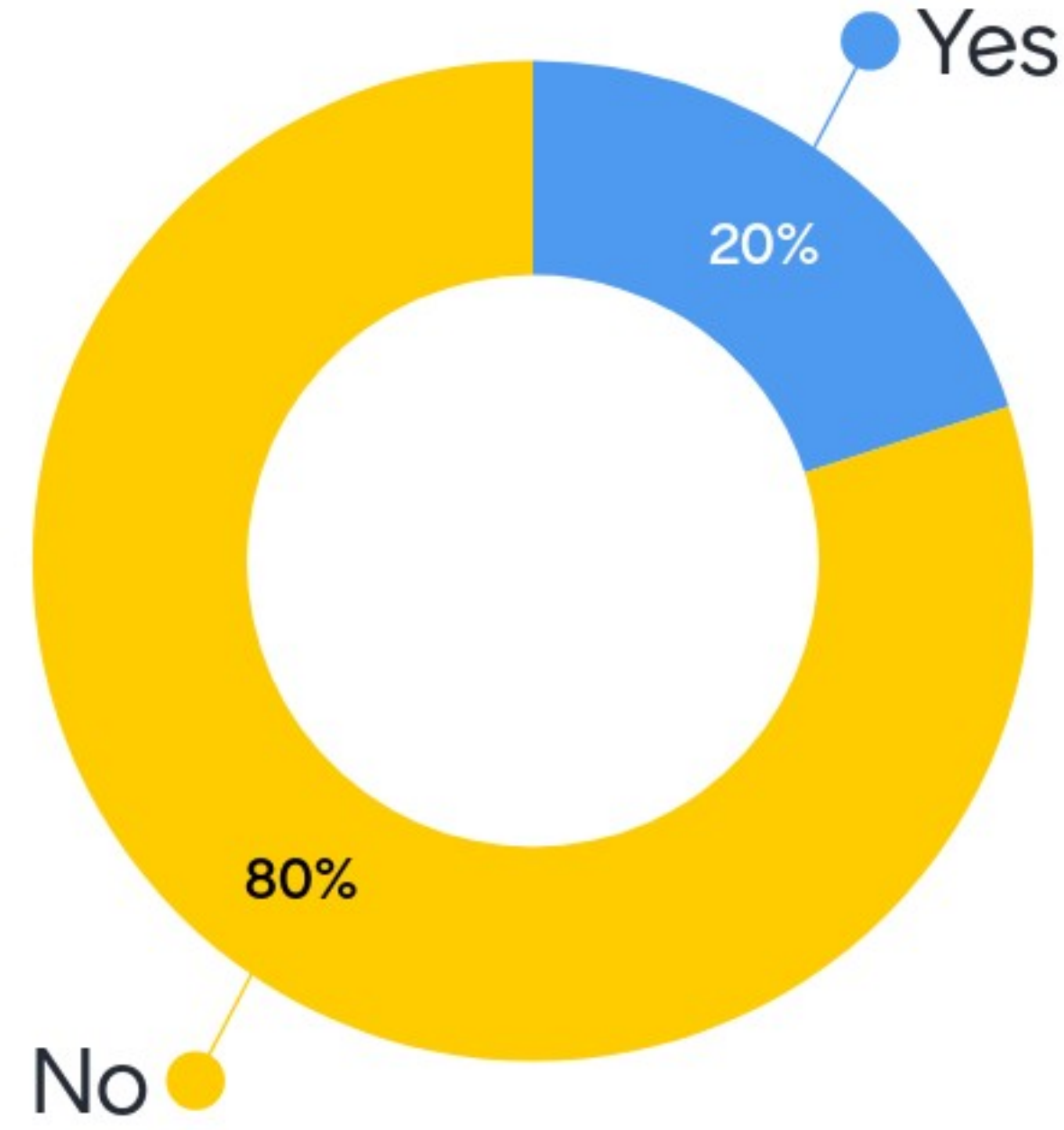


# What is your primary racial identity? (select one)?

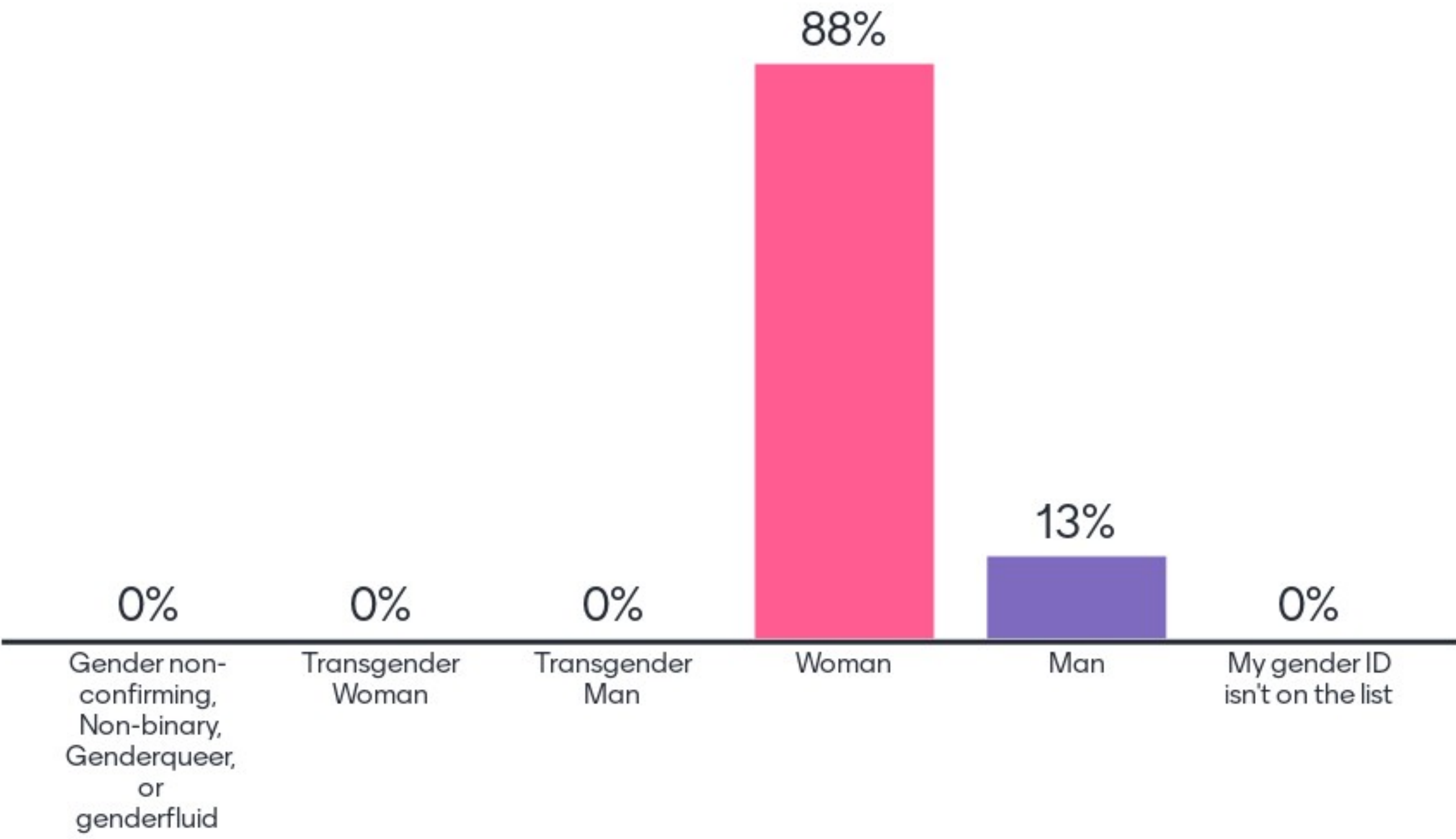




# Do you identify as Hispanic or Latine?



# How do you describe your gender? (select one)



# Using one word, what do you hope to gain from the 2-part training on impact evaluation?





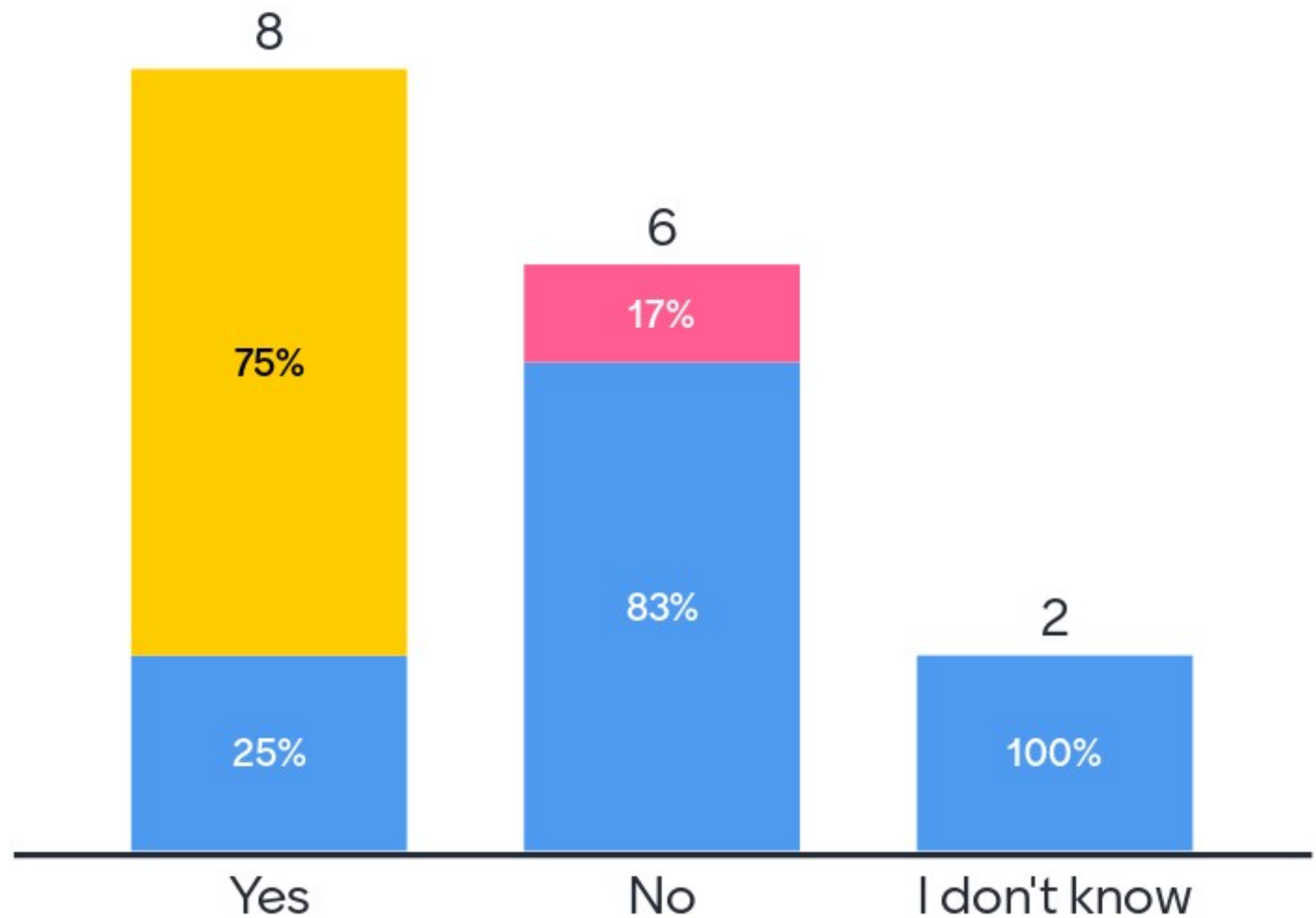
Using one word, what do you plan to give/share during the 2-part training ?

A word cloud of responses to the question. The words are arranged in a roughly circular pattern around the central word 'feedback'. The words and their colors are: 'listening' (blue), 'perspective' (pink), 'ideas' (pink), 'listen' (pink), 'information' (pink), 'experience' (yellow), 'support' (purple), and 'thoughts' (pink).

listening  
perspective  
ideas  
listen  
feedback  
experience  
support  
thoughts  
information  
attention



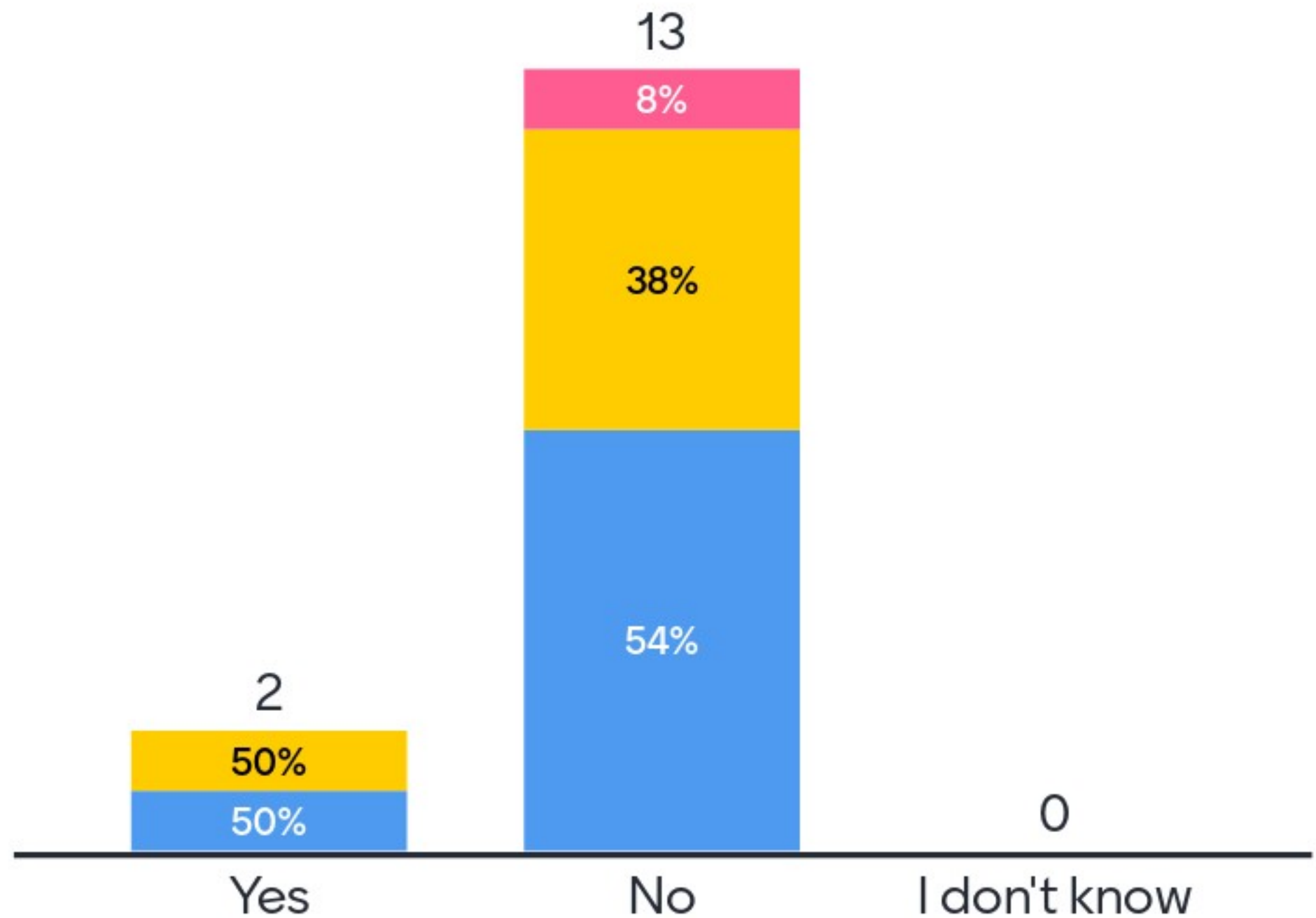
# I have prior experience in conducting an impact evaluation.



What is your primary role within HS?

- Project Director/Program Manager
- Program Evaluator/Data Analyst
- Community Health Worker
- My primary role in HS is not listed

# I have prior experience conducting a participatory impact evaluation.



What is your primary role within HS?

- Project Director/Program Manager
- Program Evaluator/Data Analyst
- Community Health Worker
- My primary role in HS is not listed

# What are your prior successes with impact evaluations and why?

28 Answers

I do not have experience as of yet.

Multi stakeholder participation

Learning that supported program improvement

Uncovering gaps, strengthening strategic changes, identifying unknowns

Hearing from community members and redesigning a program

No experience

Seeing verifiable positive outcomes.

Culturally responsive design

No experience





# What are your prior successes with impact evaluations and why?

28 Answers

Sharing data with organization and state which helped secure funding

Understand and identify what we weren't measuring or evaluating.

Gaining insight on how program worked for community

Favorable. Collective sharing and learning

Learned what worked and what didn't

Understanding what we weren't measuring or evaluating

Looking forward to successes

Collaborative approach with funder, program, and evaluation team

understanding what's important

# What are your prior successes with impact evaluations and why?

28 Answers

Data collection

Money and time needed to conduct high quality evals

Capacity

More questions

Getting community responses due to lack of interest.

More questions

Entering correct and timely data into database

More questions

Possible solutions



## What are your prior successes with impact evaluations and why?

28 Answers

Impact includes measurable outcomes but also includes analysis of factors contributing to outcomes (positive and negative) and unforeseen consequences



## What are your prior challenges with impact evaluations and why?

11

Answers

Time limitations

Data collection

No experience with impact evals

It takes time and funding to reach people

Finding culturally responsive outcome measures

Expectations not clear

Finding an evaluator with those skills

Not knowing if our data meant anything to anyone

Poorly collected data, people not seeing what they want out of the data.

## What are your prior challenges with impact evaluations and why?

11 Answers

Lack of clarity

Not able to collorate data across the board and make a general summary statement of findings

## What does impact mean to you? Give a brief simple decision..

15 Answers

Change

So what? Why did it matter? How did it matter?

The change created by direct and indirect actions of a program

Change in a process/procedure

The "why" - showing why the work is important

Seeing that change and improvement occurs

Change and progress. community, provider, physician perceptions about importance of program

Impact are end result of definable, supportable pathways to show how outcomes connect or don't connect with treatments.

Evaluating whether you achieve the outcome you are looking for (e.g., parent child interaction)



## What does impact mean to you? Give a brief simple decision..

15 Answers

Transformation that leads to improved program implementation

It means having an opportunity to improve...  
Example increased postpartum outcomes

There was change. What caused the change

Is the program effective at improving outcomes

Success or lack of

Making it possible for a family to overcome barriers and attain best possible health and well-being

## What does impact look like to you? Give an example.

13 Answers

Health

Being able to show how the community is healthier as a result of the programmatic work

Using the data to make the program better

You see a change you are looking for

Awareness of services.

Smoking rates decrease. Smoking Cessation iprogram was mplemented

Success or lack of measured against intended goal/vision

Looks like an utopia of resources to improve maternal health

Demonstrably better outcomes, better community reputation through satisfied participants.



What does impact look like to you? Give an example.

13 Answers

Satisfaction through participation;  
perceived good or improved health

Showing a direct relationship  
between services and improved  
maternal health

Reduced racial disparities in births  
outcomes between Black and white  
infants

Evaluator and Funder



# Who usually gets to define impact in HS and why?

19 Answers

Funders

Funders

HRSA (sets benchmarks and targets)

Evaluation Department

HRSA, but grantees can design their own evaluations

HRSA's performance measures

The community... Because of the numbers

The people farthest from the work. It's a top down world that doesn't trust bottom up knowledge (an attack on their power and authority).

Program because of timing; lack of time to develop evaluation plan together



# Who usually gets to define impact in HS and why?

19 Answers

Participant because they drive the change

Partners and community members

HRSA-Data outcomes

The funder decides. They control the money and the agenda

Program Directors

Because reporting to congress

Funder and evaluator

Funders/government. Administrators/ leadership.

Grantees and evaluators



Who usually gets to define impact in HS and why?

19 Answers

Evaluator and those who track performance



## Who usually gets to monitor impact and evaluate impact in HS and why?

15 Answers

Evaluators

Grantees

Grantees and evaluators

Evaluator

Because they do the work

Closely related, trusted partners.

Program Director

Leadership

Community cohorts

## Who usually gets to monitor impact and evaluate impact in HS and why?

15 Answers

Clients

Evaluators. "Worker bees" whoever is most invested

Program staff

CAN

Grantee team. Participants

Infant lives

## Who does impact matter to the most inn HS and why?

15 Answers

Funders

Participants

Program participants

Clients

The community

The people we serve

The families being served. It's the impact on their life.

Program director and their team

People writing grants. Those metrics are the key to the bank.



## Who does impact matter to the most inn HS and why?

15 Answers

Staff

Grantee leadership. People we serve

People who deliver the program and distribute funding

Our future generations

Matters most to the agency but should matter to the community served

The banys



## Who gains the most from recognizing and reporting impact in HS and why?

13 Answers

Infant lives

Clients

All involved

Grantees. So they can continue to be funded

The community

Grantees. Because it shows they are doing work with the funds received

Grantees

Funder. Grantees. Clients.

Program staff and community

## Who gains the most from recognizing and reporting impact in HS and why?

13 Answers

Grantee

Leadership and management staff.  
Funding.

Grantees and HRSA because impacts  
funding

Future grantees



# Who gains the least from recognizing and reporting impact in HS and why?

13 Answers

Clients and community

Clients ( unfortunately!)

Clients

Community

Clients

Providers.

Clients

Direct Service staff

Front line staff

## Who gains the least from recognizing and reporting impact in HS and why?

13 Answers

Families

It depends on what we do with the data

Staff

Participants and communities. The complexity of their need doesn't fit into traditional views on evaluation. It's not a widget factory.

# How can impact create and/of worsen social and health inequities?

15 Answers

Loss of priority goals

It can draw attention to things that aren't most important

Focusing too much on the benchmarks instead of the work that families actually need

Create can lead to systems changes; worsen by waste of resources and cause unintentional harm

Misaligned to community needs

Misaligned views looking to measure communities of care as if they are a widget factory. Broad, generic information losses granularity.

Loss of why

By not disaggregating data by race and ethnicity

Not reaching the most vulnerable populations. They are often times more difficult to reach and to get them to provide feedback showing true impact





## How can impact create and/of worsen social and health inequities?

15 Answers

Grantees can be incentivized to serve the "easier" cases who do not need help as critically

Divert from goals

When impact show improvement, funding sometimes go away to other areas

Can obscure inequities by only examining the whole

Presenting the data in a way that creates fear among community

Drives to support inequity

## How can impact create and/or advance social and health equity?

15

Answers

When it aligns with community priorities

Showing where more work is still needed

When it builds on community strengths

Identify problems so that solutions can be found

Identify useful interventions for community members.

Meeting proposed benchmarks

Demonstrating what contributes to health/racial equity

Recognizing that simple demographic buckets are reducing reality. Race is not a monolith, for example.

identify what's missing in those communities

## How can impact create and/or advance social and health equity?

15 Answers

By raising up communities with the most need

Supporting the goals

Promote/enhances agency for clients

Highlight strengths

Redefining evidence to include qualitative information and experience

Treating the root causes



What frame or theory shapes your ethics, values, and/or understanding of yourself, those around you, the HS clients/consumers?

